



Section • American Water Works Association
MA • Water Environment Federation



Developer and Owner – WWOTC

Online Course – Instructor Led

Wastewater Problem Solving

October 20 – 21, 2026 (8:30 AM – 12:30 PM AST)

Course Objective / Description

This course has been developed with an objective to give wastewater operators the skills required for solving problems, and how to apply these skills to problems encountered at their facility. Basic problem-solving skills will be applied to case studies and your specific problems.

What will be covered:

- Knowing when you have a problem before losing control
- Proper analysis of the situation
- Biological Reactor Problems
- Settling and Clarifier Issues
- Skills and steps to problem solving and case studies

Lesson	Description	Contact Hours
Lesson 1	Troubleshooting Tools	0.5
Lesson 2	Preliminary and Primary Treatment Issues	1.5
	Break	0.25
Lesson 3	Biological Reactor Mixing/Foaming	0.75
Lesson 4	Bulking Sludge	1.0
Lesson 5	Influences on the Micro Life	1.0
Lesson 6	Digester Problems	1.0
	Break	0.25
Lesson 7	Troubleshooting Lagoons	1.0
Lesson 8	Exam	0.5
	Total Instruction Time:	7.0

CEU: 0.7

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Name: _____

Company: _____

Company Mailing Address _____

City, Province: _____ Postal Code: _____

Phone: _____ Email: _____

ACWWA Membership #: _____ WEF Membership #: _____

If no membership number is listed, you will be invoiced as a non-member. See pricing below.

Fee for ACWWA or WEF Members & Employees of UTILITY Members

Course: \$355.00 + \$49.70 HST (14%) = \$404.70

Fee for Non – Members

Course: \$380.00 + \$53.20 HST (14%) = \$433.20

Invoices will be sent to the address listed above.

PO number to be included on the invoice _____

Payment can be made by Visa, Master Card or cheque.

Card Holder's Name _____

Credit Card Number _____ Expiry _____

Signature _____ CVV _____

Email address for credit card receipt _____

Cheques should be made payable to:

ACWWA

PO Box 28141 · Dartmouth, NS · B2W 6E2

Phone 902-434-6002 Fax 902-435-7796